

EP SPC FLOORING LIMITED WARRANTY

EP Decking Inc. (hereinafter “EP Decking”) warrants to the original consumer purchaser (“Purchaser”) that, for a period of twenty-five (25) years from the date of original consumer purchase for a residential application, and ten (10) years from the date of original purchase for a commercial application. Residential application shall refer to a single-family residential and commercial shall refer to any other than a single-family residential. Under normal use and service conditions, “EP Decking” products shall be free from material defects in workmanship and materials shall not wear through, fade from normal sunlight or artificial lighting, or stain; shall be 100% waterproof with spills be cleaned in timely manner. If a defect occurs within the warranty period, Purchaser shall notify EP Decking in writing and, upon confirmation by an authorized EP Decking representative of the defect, EP Decking’s sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

This warranty by EP Decking will not cover or be responsible for costs and expenses incurred with respect to the removal of defective EP Decking products or the installation of replacement materials, including but not limited to labor and freight.

EP Decking does not warrant against and is not responsible for any condition attributable to:

- (1) All planks must be inspected for possible, recognizable defects including color, shade and texture before and during installation, any flooring installed with visible defects are not cover under this warranty. Warranty claims with any visible defect products must be returned with original packaging;
- (2) improper installation of EP Decking products and/or failure to abide by EP Decking’ installation guidelines;
- (3) use of EP Decking products beyond normal residential use, or in an application not recommended by EP Decking’ guidelines and local building codes;
- (4) Accidents, abuse and misuse of the product such as severe impact, scratching, cutting, negligence or chemical damage;
- (5) Improper maintenance or inadequate care, including, but not limited to, mold or mildew growth as a result of excessive moisture accumulation;
- (6) Damage caused by conditions of the subfloor;
- (7) Gloss reduction is not considered surface wear;

To make a claim under this limited warranty, Purchaser must include

- (1) proof of purchase, either from our authorized dealers or directly from us;
- (2) date of purchase;
- (3) Pictures showing the defects, and area of defect;

(4) and a statement explaining the defect.

(5) total area of defect

to the following address in writing or via email:

EP Decking Inc.
2010 Wright Ave.
La Verne, CA 91750

After reviewing all information, EP Decking will make a determination regarding the validity of such claim. If EP Decking determines Purchaser's claim is valid, EP Decking will, at its option, either replace the defective Products or refund the portion of the purchase price paid by Purchaser for such defective Products (not including the cost of its initial installation). Replacement material will be provided that is as close as possible in color, design and quality as the replaced material, but EP Decking does not guarantee an exact match as colors and design may change. In the event of repair or replacement, the original warranty shall apply to the repaired or replaced portion of the Products and will extend for the balance of the warranty period in effect at the time the material proved defective.

If a Purchaser makes a valid warranty claim during years eleven (11) through twenty-five (25) after the original purchase date for residential application, years six (6) through ten (10) for commercial application, then Purchaser's recovery will be prorated as indicated below. If EP Decking is providing replacement materials, it may elect to replace the percentage listed below of Products; if EP Decking is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of the Products.

Residential		Commercial	
Year Of Claim	Recovery	Year Of Claim	Recovery
11 - 13	80%	6	80%
14 - 16	60%	7	60%
17 - 19	40%	8	40%
20 - 22	20%	9	20%
23 - 25	10%	10	10%

This warranty is not transferrable.

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