

## **HOLLOW DECKINGS LIMITED WARRANTY**

EP Decking Inc. (hereinafter "EP Decking") warrants to the original consumer purchaser ("Purchaser") that, for a period of ten (10) years from the date of original consumer purchase for a residential application. Residential application shall refer to a single-family residential. Hollow decking boards are not recommended for commercial use. Under normal use and service conditions, "EP Decking" products shall be free from material defects in workmanship and materials, and shall not split, crack or fade, rot. If a defect occurs within the warranty period, Purchaser shall notify EP Decking in writing and, upon confirmation by an authorized EP Decking representative of the defect, EP Decking's sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

Under this warranty EP Decking will not cover or be responsible for costs and expenses incurred with respect to the removal of defective EP Decking products or the installation of replacement materials, including but not limited to labor and freight.

EP Decking does not warrant against and is not responsible for any condition attributable to: (1) improper installation of EP Decking products and/or failure to abide by EP Decking' installation guidelines, including but not limited to improper gapping; (2) use of EP Decking products beyond normal residential use, or in an application not recommended by EP Decking' guidelines and local building codes; (3) movement, distortion, collapse or setting of the ground or the supporting structure on which EP Decking products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substance (such as dirt, grease, oil, etc.); (6) variations or changes in color of Products; (7) normal weathering of surfaces; (8) improper handling, storage, abuse or neglect of EP Decking products by Purchaser or third parties. (9) improper application of paint or other surface chemicals not recommended by the EP Decking.

To make a claim under this limited warranty, Purchaser must include proof of purchase and a statement explaining the defect, to the following address:

EP Decking Inc.  
2010 Wright Ave.  
La Verne, CA 91750

After reviewing all information, EP Decking will make a determination regarding the validity of such claim. If EP Decking determines Purchaser's claim is valid, EP Decking will, at its option, either replace the defective Products or refund the portion of the purchase price paid by Purchaser for such defective Products (not including the cost of its initial installation). Replacement material will be provided that is as close as possible in color, design and quality as the replaced material, but EP Decking does not guarantee an exact match as colors and design may change. In the event of repair or replacement, the original warranty shall apply to the repaired or replaced portion of the Products and will extend for the balance of the warranty period in effect at the time the material proved defective.

If a Purchaser makes a valid warranty claim during years two (2) through ten (10) after the original purchase date for residential application, then Purchaser's recovery will be prorated as indicated below. If EP Decking is providing replacement materials, it may elect to replace the percentage listed below of Products; if EP Decking is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of the Products.

Year Of Claim	Recovery
2 – less than 3	80%
3 – less than 4	60%
4 – less than 5	40%
5 – less than 6	20%
6 - 10	10%

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